

Position Description

Position Title	Family Support Worker - Intensive Family Preservation
Reports To	Practice Leader - Intensive, Child Youth and Family Services
Remuneration	Non-Award Remuneration based on qualifications and experience Full Time (76 Hours per fortnight including RDO each month)

ROLE

To work with vulnerable children, young people and families referred by Family and Community Services (FaCS) that reside across the Illawarra and Shoalhaven.

As a Family Support Worker, you will identify the strength of the family in a wholistic assessment framework, to ensure that all children and young people are safe and have met their developmental milestones. This role includes supporting the families to build internal and external capacity for positive relationships within their immediate family and their wider community.

DUTIES

- Supporting clients to securing stable or long-term housing
- Advocacy and support when liaising with Government agencies
- Assistance with implementing routines in the home
- Assist the promotion of positive and long-lasting attachments between families
- Complete individual Case Plans and Risk Assessments
- Perform casework and case management duties
- Managing challenging situations within a strengths-based approach
- Demonstrated positive engagement skills
- Display strong interpersonal and negotiation skills
- Demonstrated written communication
- Demonstrated assessment and analytical skills
- Ability to work collaboratively with Government and non-Government agencies
- Sound knowledge and understanding of child and adolescent behaviour and development
- Willingness and ability to work flexible hours to meet Service user needs, which includes an on-call roster
- Assist clients in attending appointments to meet the needs of the family
- Record keeping and report writing

PROFESSIONAL DEVELOPMENT

- Participate in a quarterly client support framework to assist in your training, skills and development plan
- Provide feedback to colleagues from training and or development opportunities
- Attend training as required to remain current with knowledge

ACCOUNTABILITY

- Participate and assist with community development and promotional activities
- Present a positive image of Family Services Illawarra Limited (FSIL) to the broader community
- Participate in monthly professional supervision
- Actively participate in Team Meetings
- Have a clear understanding of confidentiality and privacy of FSIL
- Maintain client records and data as required
- Work within and abide by all policies, practices and guidelines of FSIL
- Perform any other duties as required by Practice Leader

QUALIFICATIONS & EXPERIENCE

Essential Criteria

- Tertiary qualifications in psychology, social work or other relevant discipline, with a minimum of 2 years working in the sector
- Strong communication and interpersonal skills and demonstrated experience in having challenging conversations that motivate change
- Demonstrated ability to use strengths based, Trauma Informed Practice (TIP) when working with vulnerable families
- Demonstrated understanding of 'at risk factors' for children and their families and strategies for addressing these concerns
- Ability to work independently and in a team and effectively manage own workload
- Report writing skills and computer literacy
- Knowledge of community agencies and the ability to identify and coordinate a range of appropriate services in the community relevant to the needs of the client
- Current approved "Working with Children Check" and "National Police Check"
- Willingness to support the flexible delivery of family support services by the Agency. This will involve participation in an on-call roster
- Current driver's license

Desirable Criteria

- Holder of a current First Aid Certificate